

City of Elyria Water Plant Consumer Confidence
Report for 2025

Water, Our Most Essential Resource



City of Elyria Water Plant

2025 Water Quality Report

Dear Valued Elyria Water Customer,

Elyrians expect and deserve fresh, clean drinking water 24 hours a day, seven days a week. The City of Elyria's Water Pumping Plant continues to provide this most essential resource to residents safely and efficiently.

Elyria's water undergoes rigorous testing to comply with the EPA's strict criteria for safe, clean drinking water. Our state-certified team members monitor all aspects of the City's system around the clock to ensure your water is of the highest quality.

Enclosed you will find the most recent Consumer Confidence Report covering all water testing in the last year. It includes health information, water quality testing results, and how to take part in decisions concerning your drinking water.

Should you have any questions don't hesitate to reach out to us.

Regards,

Mayor Kevin A. Brubaker

On behalf of the City of Elyria and Elyria Water Pumping I am proud to present our Consumer Confidence Report that covers all testing from January 1, 2025 to December 31, 2025. Included within this report is general health information, water quality test results, EPA requirements and changes in requirements.

The City of Elyria's Water Pumping Plant has been making clean drinking water for customers since 1902. Our Treatment Facility is in operation 24 hours a day, seven days a week to ensure the production and delivery of safe reliable water that exceeds State and Federal EPA Regulations. We operate and maintain a conventional surface water treatment plant. Lake Erie as our source water provides significant changes in water quality, these changes bring many struggles and challenges during the treatment process. We can be heavily affected by weather, storms with heavy winds bring high turbid waters, hot dry periods bring Algae or Hypoxic conditions. Each of these changes require adjustments to the treatment process to ensure consistent high-quality water for our customers.

To ensure the ability to maintain a facility that can operate consistently on a continuous basis, we employ highly qualified, educated, and dependable individuals that are dedicated to our success. Our operation and maintenance staff are continually learning to stay on top of the ever-changing requirements set by the Ohio EPA. Our Water Treatment Operators are Certified by the Ohio EPA for water treatment and distribution, located at the plant we have 4 Operators with a Class 1 Certificate, 1 Operator with a Class 2 Certificate, 2 Supervisors with a Class 3 Certificate, and a Superintendent with a Class 4 Certificate. Our Maintenance Staff has an extensive background that allows them to perform routine maintenance, repair, and complete overhauls on most of our equipment. They perform repairs and rebuilds on Pumps, Valves, Chemical Systems, and Filters. This work is performed in house to ensure repairs are completed in a timely and cost-effective manner to minimize down time that would limit capacity of the facility.

Elyria's Distribution System is comprised of five water towers and two remote pump stations located in the City of Elyria. As a Municipal Water System, we provide water service to the City of Elyria, City of Amherst, parts of North Ridgeville, many smaller Communities and Townships around Elyria, and service over 120,000 customers. In addition, we supply bulk water and emergency services to many surrounding water systems. Elyria Water Pumping has treated and distributed nearly 5.2 billion gallons of water, all water treated has exceeded Ohio EPA Standards.

If you have any questions, comments or concerns, please let us know!

Scott A. Naelitz
Superintendent Water Pumping

Where does your water come from?

The United States has some of the safest water supplies in the world. Elyria's water comes from Lake Erie. However, national statistics don't tell you specifically about the quality and safety of the water coming out of your tap. That's because drinking water quality varies from place to place, depending on the condition of the source water from which it is drawn and the treatment it receives. Therefore, we are providing to you, as per the Safe Drinking Water Act, this water quality report which includes information obtained from evaluating the results of our water tests performed last year.

What are sources of contamination to drinking water?

The sources of drinking water (both tap water and bottled water) include rivers, lakes, streams, ponds, reservoirs, springs, and wells. As water travels over the surface of the land or through the ground, it dissolves naturally-occurring minerals and, in some cases, radioactive material, and can pick up substances resulting from the presence of animals or from human activity.

Contaminants that may be present in source water include: (A) Microbial contaminants, such as viruses and bacteria, which may come from sewage treatment plants, septic systems, agricultural livestock operations and wildlife; (B) Inorganic contaminants, such as salts and metals, which can be naturally-occurring or result from urban storm water runoff, industrial or domestic wastewater

discharges, oil and gas production, mining, or farming; (C) Pesticides and herbicides, which may come from a variety of sources such as agriculture, urban storm water runoff, and residential uses; (D) Organic chemical contaminants, including synthetic and volatile organic chemicals, which are by-products of industrial processes and petroleum production, and can also come from gas stations, urban Storm water runoff, and septic systems; (E) Radioactive contaminants, which can be naturally-occurring or be the result of oil and gas production and mining activities.

Protecting our drinking water source from contamination is the responsibility of all area residents. Please dispose of hazardous chemicals in the proper manner and report polluters to the appropriate authorities. Only by working together can we ensure an adequate and safe supply of water for future generations. Our water system uses surface water drawn from two intakes in Lake Erie. For the purpose of source water assessments, in Ohio, all surface waters are to be considered to be susceptible to contamination. By their nature, surface waters are accessible and can be readily contaminated by chemicals and pathogens with relatively short travel times from source to intake.

In order to ensure that tap water is safe to drink, USEPA prescribes regulations which limit the levels of certain contaminants in water provided by public water systems. FDA regulations establish limits for contamination in bottled water which must provide the same protection for public health. Although the City of Elyria's surface water intakes are located offshore in Lake Erie, the proximity of Beaver Creek and Martin's Run increases the susceptibility of the source water to contamination.

Based on information compiled for this assessment, the City of Elyria's drinking water source protection area is susceptible to immediate and future contamination from municipal wastewater treatment discharges, air contamination, deposition, runoff from residential, agricultural, and urban areas, oil and gas production, transportation, leaking underground storage tanks, accidental releases and spills from railcars and vehicular traffic as well as from commercial shipping operations and recreational boating.

It is important to note that this assessment is based on available data, and therefore may not reflect current conditions in all cases. Water quality, land uses and other activities that are potential sources of contamination may change with time. Although the source water (Lake Erie) for the Elyria Public Water System was determined to be susceptible to contamination, historically, the water treatment plant has effectively treated this source water to meet drinking water quality standards.

The City of Elyria's public water system treats the water to meet drinking water quality standards, but no single treatment technique can address all potential contaminants. The potential for water quality impacts can be further decreased by implementing measures to protect Lake Erie, Beaver Creek, and Martin's Run. More detailed information is provided in the City of Elyria's Drinking Water Source Assessment report, which can be obtained by calling Elyria Water Works, 440-324-7669.

Drinking water, including bottled water, may reasonably be expected to contain at least small amounts of some contaminants. The presence of contaminants does not necessarily indicate that water poses a health risk. More information about contaminants and potential health effects can be obtained by calling the Federal Environmental Protection Agency's Safe Drinking Water Hotline (1-800-426-4791).

The City of Elyria Water Plant has an emergency connection with the Lorain County Rural Water District which is only used when the Water Treatment Plant is not operating properly or during problems with the system. We also have a interconnection With Avon Lake and Lorain County Rural Water that can give us up to 8 MGD a day or help our neighbors. During 2025 we did not use any water from Lorain County Rural Water District or Avon Lake.

Who needs to take special precautions?

Some people may be more vulnerable to contaminants in drinking water than the general population. Immuno-compromised persons, such as persons with cancer undergoing chemotherapy, persons who have undergone organ transplants, people with HIV/AIDS or other immune system disorders, some elderly, and infants can be particularly at risk from infection. These people should seek advice about drinking water from their health care providers. EPA/CDC guidelines on appropriate means to lessen the risk of infection by Cryptosporidium and other microbial contaminants are available from the Safe Drinking Water Hotline (1-800-426-4791).

About your drinking water

The EPA requires regular sampling to ensure drinking water safety. The City of Elyria Water Plant conducted sampling for bacteria, inorganic, synthetic organic, disinfection byproducts, chlorine, lead and copper, and volatile organic contaminants during 2025. Samples were collected for a total of 83 different contaminants most of which were not detected in the City of Elyria Water Plant water supply. The Ohio EPA requires us to monitor for some contaminants less than once per year because the concentrations of these contaminants do not change frequently.

Lead Educational Information

If present, elevated levels of lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. **The City of Elyria Water** is responsible for providing high quality drinking water, but cannot control the variety of materials used in plumbing components. When your water has been sitting for several hours, you can minimize the potential for lead exposure by flushing your tap for 30 seconds to 2 minutes before using water for drinking or cooking. If you are concerned about lead in your water, you may wish to have your water tested. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available from the Safe Drinking Water Hotline at 800-426-4791 or at <http://www.epa.gov/safewater/lead>.

Per the Lead and Copper Rules, Public Water Systems were required to develop and maintain a Service Line Inventory. A service line is the underground pipe that supplies your home or building with water. To view the Service Line Inventory, which lists the material type(s) for your location, you can visit <https://www.cityofelyria.org/departments/water-pumping/epd-lead-education/>

How can I learn more or what if I have any questions?

You can contact Scott A. Naelitz, Superintendent of Water Pumping. If you have any questions, concerns or would like additional information, please contact him at 440-324-7669 extension 6201 or email him at snaelitz@cityofelyria.org

How to Participate in Decisions Concerning Your Drinking Water

Elyria City Council meets the first and third Mondays, January through December, except for June, July and August, when they meet only on the first Monday. The meetings take place at 7:00 PM at Elyria City Hall. Please visit <http://www.cityofelyria.org/> for access to City Council meeting information. The Meetings may be remote via Zoom.

License to Operate (LTO) Status Information

In 2025 we had an unconditioned license, issued by the Ohio EPA, to operate our water system. Compliance with all Ohio EPA regulations for Operation, Treatment, and Reporting procedures must be met each year to maintain an unconditioned License to Operate.

Compliance with Applicable Laws

As a condition for receiving utility services, water, sanitary sewer and trash pickup, from the City of Elyria, the owner and occupants of the **property** agree to comply with any applicable City, State and Federal laws, rules and regulations as well as the City of Elyria's Water Rules and Regulations Chapter 939.

Installation and service of taps, service laterals or lines, curb stops, meters, meter pits and any plumbing fixtures or devices shall comply with City, State and Federal laws, rules and regulations, as well as the City of Elyria's Water Rules and Regulations Chapter 939.

PFAS Monitoring

PFAS (per- and polyfluoroalkyl substances) are a group of nearly 15,000 human-made chemicals used since the 1940s to make products resistant to heat, water, grease, and stains. They are famously known as "**forever chemicals**" because they contain exceptionally strong carbon-fluorine bonds that make them virtually indestructible in the environment. PFAS are found in a staggering array of consumer, commercial, and industrial manufactured products.

Ohio is aggressively addressing PFAS in drinking water through the Ohio EPA's PFAS Action Plan, testing public water systems, and adopting federal Maximum Contaminant Levels (MCLs) for six PFAS compounds. The state is transitioning from early action plans to strict compliance with new U.S. EPA standards, with public water systems initiating monitoring.

Elyria Water Pumping has been involved in preliminary testing and discussions to establish a baseline for monitoring of PFAS. In January 2026 we began quarterly monitoring for PFAS as required by the Ohio EPA. The results of the 2026 samples will be provided in the CCR Report in 2027, if you have any questions or concerns regarding PFAS or the test results, please contact snaelitz@cityofelyria.org or call 440-324-7669 during normal business hours.

UCMR 5

Unregulated contaminants are those for which U.S. EPA has not established drinking water standards. The purpose of unregulated contaminant monitoring is to assist EPA in determining the occurrence of these contaminants in drinking water and whether future regulation is warranted. In 2025 the Elyria Water Pumping Plant participated in the fifth round of the Unregulated Contaminant Monitoring Rule (UCMR 5). For a copy of the results please call Scott Naelitz at snaelitz@cityofelyria.org or call 440-324-7669.

TABLE OF DETECTED CONTAMINANTS

Contaminants (Units)		MCLG	MCL	Level Found	Range of Detections	Violation	Sample Year	Typical Source of Contaminants
Disinfectant and Disinfectant Byproducts	Total Chlorine (ppm)	MRDLG = 4	MRDL = 4	1.3475	0.98 - 1.49	No	2025	Water additive used to control microbes
	Haloacetic Acids (HAA5) (ppb)	N/A	60	22.325	0 - 39.7	No	2025	By-product of drinking water disinfection
	Total Trihalomethanes (TTHM) (ppb)	N/A	80	57.575	11.5 - 56.7	No	2025	By-product of drinking water disinfection
Inorganic	Fluoride (ppm)	4	4	1.13	0.83-1.23	No	2025	Erosion of natural deposits; Water additive which promotes strong teeth; Discharge from fertilizer and aluminum factories
	Barium (ppm)	2	2	0.024	N/A	No	2025	Discharge of drilling wastes; Discharge from metal refineries; Erosion of natural deposits
	Nitrate (ppm)	10	10	1.26	<0.10-1.26	No	2025	Run off from fertilizer use, Leaching from septic tanks, sewage; Erosion of natural deposits
Microbiological Contamination	Total Organic Carbon (TOC)	N/A	TT	1.09	1.0-2.13	No	2025	Naturally present in the environment
	Turbidity (NTU)	N/A	TT (< 1 NTU)	0.15	0.02-0.15	No	2025	Soil runoff
	Turbidity (% meeting standard)	N/A	TT (%)	100%	N/A	No	2025	Soil runoff
Contaminants (units)		Action Level (AL)	MCLG	Individual Results over the AL	90% of test levels were less than	Violation	Year Sampled	Typical source of Contaminants
Lead and Copper	Lead (ppb)	15 ppb	0 ppb	0	0	No	2025	Corrosion of household plumbing systems; erosion of natural deposits
		0 out of 30 samples were found to have lead levels in excess of the lead action level of 15 ppb.						
	Copper (ppm)	1.3 ppm	1.3 ppm	0	0.053	No	2025	Erosions of natural deposits; leaching from wood preservatives; Corrosions of household plumbing systems
0 out of 30 samples were found to have copper levels in excess of the copper action level of 1.3 ppm.								

Definitions of some terms contained in this report

Maximum Contaminant Level Goal (MCLG): The level of a contaminant in drinking water below which there is no known or expected risk to health. MCLGs allow for a margin of safety.

Maximum Contaminant level (MCL): The highest level of contaminant that is allowed in drinking water. MCLs are set as close to the MCLGs as feasible using the best available treatment technology.

Parts per Million (ppm) or Milligrams per Liter (mg/L): are units of measure for concentration of a contaminant. A part per million corresponds to one second in a little over 11.5 days.

Parts per Billion (ppb) or Micrograms per Liter ($\mu\text{g/L}$): are units of measure for concentration of a contaminant. A part per billion corresponds to one second in 31.7 years.

Maximum Residual Disinfectant Level Goal (MRDLG): The level of drinking water disinfectant below which there is no known or expected risk to health. MRDLG's do not reflect the benefits of the use of disinfectants to control microbial contaminants.

Maximum Residual Disinfectant Level (MRDL): The highest level of a disinfectant allowed in drinking water. There is convincing evidence that addition of a disinfectant is necessary for control of microbial contaminants.

Action Level (AL): The concentration of a contaminant which, if exceeded, triggers treatment or other requirements which a water system must follow.

Treatment Technique (TT): A required process intended to reduce the level of a contaminant in drinking water.

The "<" symbol: A symbol which means less than. A result of <5 means that the lowest level that could be detected was 5 and the contaminant in that sample was not detected.

NTU: Nephelometric Turbidity Units. A measurement of the clarity of the water.

N/A: Not Applicable: Abbreviation meaning that this does not apply to our report.

N/D: Non-Detects: Laboratory analysis indicates the contaminant is not present

TOC (Total Organic Carbon): The value reported under "Detected" for Total Organic Carbon (TOC) is the lowest ratio between percent of TOC actually removed to the percentage of TOC required to be removed. A value greater than one (1) indicates that the water system is in compliance with TOC removal requirements. A value of less than one (1) indicates a violation of the TOC removal requirements.

Turbidity: Turbidity is a measure of the cloudiness of water and is an indication of the effectiveness of our filtration system. The turbidity limit set by the EPA is *0.3 NTU* in 95% of the daily samples and shall not exceed 1 NTU at any time. As reported above, the City of Elyria's highest recorded turbidity result for 2025 was *0.15 NTU* and lowest monthly percentage of samples meeting the turbidity limits was *100%*.

Come on man, put it in the can!

The careless and casual handling of waste creates litter. Knowing more about the causes of litter and where it comes from is a good place to start in addressing litter prevention. One person, one business, one organization can positively affect the behavior of others in the community.

YOU can make a difference!

No matter where litter starts, it moves. From streets and highways, to parks and waterways; wind and weather moves litter around a community.

What can YOU do?

Each person must accept responsibility for their actions and influence the actions of others around them in their home, school, and community. By modeling proper trash and waste disposal, you will cause others to consider their actions, too.

Help prevent litter:

Set an example for others by always using receptacles and NOT littering. Carry a litter bag in your vehicle and use it!

Never throw anything from your vehicle windows!



Please don't litter!



What you can do to help protect the Black River and Lake Erie:

1. Landscape with native plants, grasses and flowers
2. Don't dump anything down storm drains
3. Pick up your pet waste
4. Avoid over application of pesticides or lawn chemicals
5. Redirect your downspouts to drain in your lawn or garden
6. Don't wash your car in the driveway or on the street
7. Use rain barrels or raingardens to conserve rain water

Stormwater Utility Hotline 440-326-1429

www.elyriastormwater.com

It's a Toilet, **NOT** a Trashcan!



**Only Flush
Toilet Paper & Waste!**

Keep our pipes &
the environment clear!



Wipes



Diapers



Feminine Products



Paper Towels



Trash & Plastics



Cotton Swabs



Kitty Litter



Medications



Furd & Oil



Medications



Grease & Oil

When in Doubt... Throw it Out!

Did You Know?



Many sewer backups in homes each year can be prevented by not disposing of cooking grease down the drain.

For information about easy ways to dispose of cooking grease call:

City of Elyria Water Reclamation: (440) 366-2211 Ext. 0
Sewer Problems: (440) 366-2211 Ext. 0

Pollution Prevention Tip

Grass clippings, leaves, plastic bags, beverage cans, food wrappers and other litter in the roadway can clog storm drains and wash into the **Black River**.



This increases solid waste, reduces oxygen, and harms aquatic life.

Do your part to protect our environment!

Elyria now offers convenient waste and recycling services and has partnered with Barnes Nursery to establish the **Elyria Regional Compost Facility** at 45 Chestnut Street for yard waste disposal.

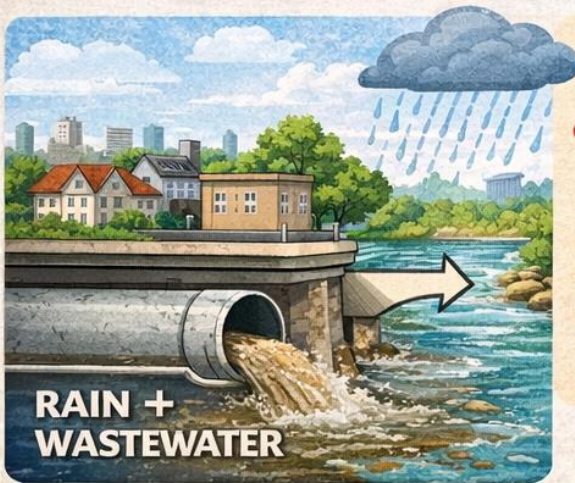
Visit www.sort4elyria.com for more information. Please don't litter.



City of Elyria Water Reclamation
(440) 366-2211 Ext. 0

Combined Sewer Overflows (CSOs)

Some of Elyria's older neighborhoods are served by **combined sewers**, which carry both wastewater and stormwater to the treatment plant.



**RAIN +
WASTEWATER**



During heavy rain events, overflow points may release mostly rainwater and some **wastewater** into the Black River to prevent backups. The City of Elyria is **working to reduce and control** these overflows.

For Your Safety



Avoid contact with river water during and after rainfall

- **Swimming in the Black River** within city limits is **prohibited** (Ordinance 521.11)

Annual overflow reports are available on the City's website.

City of **Elyria Water Reclamation** –
Collections System Superintendent
(440) 366-2211 Ext. 5120

Visit www.cityofelyria.org/department/wastewater



Annual overflow reports are available on the City's website:

City of **Elyria Water Reclamation** –
Collections System Superintendent
(440) 366-2211 Ext. 5120



Elyria Public Utilities

The office of Public Utilities is responsible for the billing and collection of Water, Sewer, Sanitation Services and Storm Water Services. The office records meter reads and processes all transactions relative to each individual account.

The Public Utilities department and the Water Distribution Department provide emergency response to main breaks and other water problems 24 hours a day, 7 days a week.

As an Elyria Public Utilities customer you may appreciate the convenience of our several payment options listed below.

1. Mail your payment with remit stub to the PO Box listed on the stub.
2. Pay online at www.cityofelyria.org
3. Pay by phone using our automated line. Phone number is 440-326-1596.
4. Make your payment at any Drug Mart store.
5. Automatic payment deduction forms are available on the city web site; this will allow us to withdraw your payment on the monthly due date.
6. A utility payment kiosk has been installed in the back entryway of city hall. It accepts cash, checks and debit/credit cards. Kiosk is open daily from 6am to 7pm.

Visit our website for details or call our office for additional information. We would be glad to answer any questions you may have.

The Elyria Public Utilities Office is located at: 131 Court Street – Suite 102, Elyria, OH 44035.

The Public Utilities Office is in the process of updating customers' contact information, and would like to ensure we have your correct information on file. Please provide the Public Utilities Office with your utility account # and address, along with the phone number(2) and email address you would like to have on file by one of the following:

Water Billing Phone (440) 326-1570 Fax (440) 326-1588 Email: utilities@cityofelyria.org

Website: www.cityofelyria.org

Water Distribution

Water Service Contact Numbers

Water Main Breaks (daytime) 440-326-1570

After Hour Water Emergencies: Elyria Police 440-323-3302

Starting at the City of Elyria Waterworks on the shore of Lake Erie, the City of Elyria Water Distribution Dept. maintains over 230 miles of water mains ranging from 4" to 48" diameters. Features include 2600 fire hydrants and 5043 valves. The Department leadership holds all applicable and necessary certificates issued by the Ohio EPA.

For more information on the functions of Water Distribution and related topics see us on the web at www.cityofelyria.org under the Department tab.

Elyria Sanitation Department Rules

- ❖ All waste material including garbage, refuse and recycling will be collected once a week at the curb.
- ❖ Brush and tree trimmings are collected on a frequent (not weekly) basis. Please place items on the curb on your regular collection day. Please note that during periods following storm events or major pruning times – delays may be experienced due to the higher volume of materials. Every effort will be made to collect brush materials within two weeks of placing items on the curb lawn. We encourage resident to cut brush and limbs into 4' lengths and stack it in manageable piles.
- ❖ One garbage cart and one recycle cart are provided by the City of Elyria. Extra carts can be purchased through the Elyria Public Utilities office (131 Court St.) at a cost of fifty dollars (\$50.00) each.
- ❖ All garbage, refuse should be placed in the black cart.
- ❖ All recyclable material should be placed in the green cart.
- ❖ Refuse may be placed curbside no sooner than 5:00 p.m. the day prior to collection, but no later than 7:00 a.m. on your collection day, regardless of the actual time of collection. The City cannot guarantee pick-up of items placed curbside after 7:00 a.m. since pick-up begins at that time.
- ❖ Please keep three feet of clearance around carts for easy access. Place wheels facing away from the street.
- ❖ Carts must be removed from the tree lawn the same day collection is made per ordinance 959.16.
- ❖ The following items will not be collected: grass, sod, lead-acid batteries, vehicle parts, rocks or large stones, building and/or demolition materials left by contractors, flammable liquids, paint, poisonous or explosive substances, or any matter or substance other than refuse.
- ❖ Household hazardous waste, paint, e-scrap, tires, fluorescent bulbs will not be collected. These items can be taken to the Lorain County Solid Waste Department, located at 540 South Abbe Rd., Elyria.
- ❖ Delays in collection may occur occasionally due to inclement weather or official holidays.
- ❖ For questions call the Sanitation Department at 440.322.3895.

MERCURY RECYCLING

Mercury can be found in many household items, such as thermometers, thermostats, batteries, fluorescent lamps, and barometers. Some residents even have bottles of liquid mercury that were passed down from generation to generation. Harmful mercury vapors can be released if these items are broken open or spill, and improper disposal of mercury is detrimental to the environment. Residents who wish to recycle such items can take them to the Lorain County Collection Center located at 540 South Abbe Road in Elyria. For additional information and hours of operation, please call Lorain County Solid Waste Management District at (440) 329-5440.

Lorain County Emergency Alert Registration

Sign up here for **Lorain County Alerts!** By signing up here, you will receive Lorain County emergency alerts and public service announcements. In the event of an emergency, an alert may be sent to the phone number(s) and/or email address you provide.

This is a free service provided by Lorain County and your local jurisdiction; however normal messaging fees may apply. To receive text messages to your cell phone, your cell phone must have text messaging capabilities. Notifications are dependent upon external providers (phone carrier, cell phone, email). Lorain County cannot guarantee notifications will be received by the intended recipient. By registering below, you will not receive unsolicited calls, and neither Lorain County, your local jurisdiction, nor the system vendor sells the contact number database.

By signing up here, you will also receive Lorain County Emergency Alerts.

Alerts sent from Lorain County will originate from 69310 for text messages and (440) 000-0000 for voice notifications. Please be sure to save these in your phone book.

If you need to add to or edit information in your account please scroll to the bottom of the page and follow the "Report mobile number error" link. Once there, fill the "Comments" section with any needed alterations to your account.

[Please allow up to three business days for these alterations to take effect.] Use the link below to sign up:

https://entry.inspironlogistics.com/lorain_oh/wens.cfm



HYDRANT FLUSHING BY WATER DISTRIBUTION DEPARTMENT

In the interest of keeping the City water supply of the highest quality, the City of Elyria participates in a Water Quality Flushing Program. We sample residential and commercial customers daily through various means throughout the City when the weather is above freezing, including:

- A vehicle traveling throughout the City to perform manual flushing and sampling.
- Automatic units flush water at periodic intervals when there is less disturbance to residents.

PLEASE NOTE: When you see water blowing out of a fire hydrant there is no cause for alarm – it is a normal function of this process. The water used is very small compared to the millions of gallons traveling through the 200 + miles of mains in Elyria.

ANNUAL HYDRANT FLUSHING BY ELYRIA DISTRIBUTION DEPARTMENT

In testing hydrants for flow and maintenance the Elyria Water Distribution Department flushes hydrants annually. Occasionally this stirs up sediment in the water mains. Either wait for it to dissipate or flush your line with cold water in a tub or other faucet without a screen or aerator until clear.

ELYRIA REGIONAL COMPOST FACILITY

45 CHESTNUT ST., ELYRIA, OH 44035

Operated by **Barnes**
Composting



CITY RESIDENTS NO DISPOSAL FEE*

FOR ALL COMMERCIAL CUSTOMERS & NON-RESIDENTS CALL FOR DISPOSAL FEES

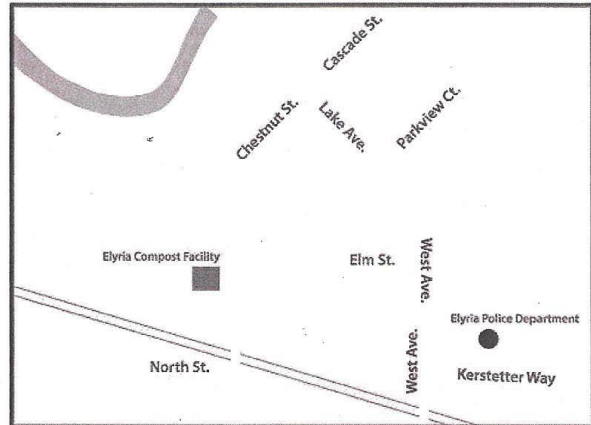
*PROOF OF CITY OF ELYRIA SANITATION SERVICES MAY BE REQUIRED

Yard waste includes:

- brush
- tree and shrub trimmings
- discarded garden plants
- grass
- leaves
- woodchips
- mixed organic material
- firewood
- Christmas trees

Materials NOT permitted:

- plastic or trash
- animal manures
- food waste
- oversized wood (13" diameter or larger)
- stumps
- painted or treated wood
- construction & demolition material
- soil, clay, rocks
- stump grindings



■ Elyria Compost Facility

Please use compostable bags for organic materials.
No black garbage bags or plastic bags permitted.
Site Supervisor has the authority to reject any load.

Facility Hours	April - June	July - October	November	December - March
	Mon. 9am-5pm Tues. 9am-5pm Wed. 11am-7pm Thurs. 9am-5pm Fri. 9am-5pm Sat. 9am-2pm Sun. CLOSED	Mon. 9am-5pm Tues. CLOSED Wed. 11am-7pm Thurs. CLOSED Fri. 9am-5pm Sat. 9am-2pm Sun. CLOSED	Mon. 9am-5pm Tues. CLOSED Wed. 11am-6pm Thurs. CLOSED Fri. 9am-5pm Sat. 9am-2pm Sun. CLOSED	CLOSED for WINTER QUESTIONS? 419-656-9855 800-421-8722 barnesnursery.com

FAQ

HOW TO READ YOUR BILL

USAGE CHARGES: Water Consumption & Sewer Volume

This part of the bill is a variable cost based on the actual amount of water used as measured by the customer's water meter. The cost is the same for all customers for each 1 hundred cubic feet/month of water used. For Water, this is listed on the bill as "Water Consumption," and for Sewer, this is listed on the bill as "Sewer Volume". Water usage, measured in HCF, is reported on the customer's bill each month. One HCF is 1 hundred cubic feet of water, which is about 748 gallons.

SERVICE CHARGES: Water Service and Sewer Service

This part of the bill is a fixed monthly fee that is billed to all customers regardless of the amount of water used. The Water Service Charge is based on the size of the customer's water meter – larger meters and service lines have a higher monthly cost. The Sewer Service Charge is the same for all customers.

HOW TO READ YOUR NEW METER

Your water meter has built in radio frequency interface unit.

It captures readings every hour and transmits them to the City's data collectors. This allows for more timely and accurate readings.

To read your meter:

1. The display will appear by shining a bright flashlight on the meter register.
2. The flow indicator icon indicates the presence/absence and/or flow of water through the meter.
3. The leak icon indicates that a leak may be detected; it will not provide data on the amount of water.
4. The 9-digit display includes decimal points; readings are obtained by reading the digits from left to right.

Solar panel-1 Date of manufacture -2 LCD Display-3

